

SOFTWARE DEVELOPER



BERNARD MORALES

ABOUT ME


I'm a software developer who loves to learn new technologies in a self-taught way. I'm proactive, well organized, motivated and an expert in object-oriented technologies. I have great skills to analyze and offer solutions to business problems, identify, debug and solve bugs. Also, I always try to understand business processes in depth to be able to design and implement good developments following the best practices. So, I always ready to face new challenges in my professional career.

CONTACT

 (+34) 627-191-609

 www.linkedin.com/in/bmoralesn

 bernard.moralesn@gmail.com

 <https://www.pandadev.es>

SKILLS

ServiceNow Developer, JavaScript, Regular Expressions, Java 8 SE, Shell Scripting, Visual Basic, VBA, AngularJS, React.js, Node.js, HTML, CSS, Bootstrap, ITIL, Networking, Oracle SQL Developer.

Soft Skills:

Problem solving, Team work, Communication, Time management, Leadership.

WORK EXPERIENCE

Business Consulting II - ServiceNow Developer

DXC Technology, Zaragoza, Spain
Oct 2020 – Present

ServiceNow Developer & Tech Leader of the CMDB Team at Santander Bank.

Discovery for Network Resources implemented using the SNMP protocol for Acciona-Spain.

SCCM and Microsoft Intune integration implemented for Acciona Joint Ventures.

External login implemented via SSO + MFA for the Acciona external users (Joint ventures).

Integration of the Acciona's Active Directory in Microsoft Azure to keep sync all active users' O365 assigned products.

IT Asset Management implementation for Acciona-Spain and PUIG-Spain.

An async solution was created to keep the whole Italy ENEL's Organization hierarchy tree updated in real time.

A great skill to create, update or debug Scripts Includes, Business Rules, UI Policies, UI Actions, Client Scripts, UI Macros, UI Scripts, Formatters, ACLs, Scheduled Jobs, Service Portal Widgets, Scoped Apps and Jelly scripts.

System Events and Async processes specialist.

Services Information Developer

DXC Technology, Zaragoza, Spain
Aug 2018 – Oct 2020

Perform all activities related to the development of the enterprise Siebel CRM solution.

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Develop solutions following Siebel best practices and perform thorough testing.

Provide production support and troubleshooting assistance on software application related issues.

Software Developer, IT Manager

Netcenter Majay SB, Valencia, Venezuela
Dec 1999 – Jun 2018

Developed a production application, first on Visual Basic and then upgraded with Java SE technology. This app allows the business to manage its employees, customers, lock and unlock local desktops on LAN, and invoice customer purchases.

Developed a relational database in MySQL.

Upgraded new modules and added new ones to the developed application to adapted it to the business needs.

Installed a star network and built, configured and supported all end user equipment.

Excellent analytical and problem-solving skills. Completed many assemblies, repairs and diagnostics.

EDUCATION

Bachelor of Bioanalysis

Universidad de Carabobo. Valencia, Venezuela
1994 – 2000

Computer Science (3er approved)

Universidad de Carabobo. Valencia, Venezuela
2000 – 2003

CERTIFICATIONS

ServiceNow Certified Implementation Specialist – Hardware Asset Management

Zaragoza, Spain. February 2024

ServiceNow Certified Application Specialist – Performance Analytics

Zaragoza, Spain. January 2024

ServiceNow Certified Implementation Specialist – Event Management

Zaragoza, Spain. December 2022

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ServiceNow Certified Implementation Specialist – Service Mapping

Zaragoza, Spain. November 2022

ServiceNow Certified Implementation Specialist – Project Portfolio Management

Zaragoza, Spain. July 2022

ServiceNow Certified Implementation Specialist - Discovery

Zaragoza, Spain. September 2021

ServiceNow Certified Application Developer

Zaragoza, Spain. August 2021

ServiceNow Certified Implementation Specialist - ITSM

Zaragoza, Spain. June 2021

ServiceNow Certified System Administrator

Zaragoza, Spain. December 2020

OCA Java 8 SE Programmer

Zaragoza, Spain. August 2020

Salesforce System Administrator

Madrid, Spain. April 2019

Visual Basic Programmer

Valencia, Venezuela. June 2003